

Volunteer

WELCOME PACKET





Welcome, Welcome, Welcome,

Thank you for stepping into this sacred space, where hope and healing take place. As a volunteer at Joshua Station (a program of Mile High Ministries), you are not just offering your time — you are offering your heart. Our families are rebuilding their lives out of homelessness, and your presence carries the potential to be a source of connection, dignity, and encouragement.

WELCOME



THE HEART OF OUR MISSION

We believe in the boundless worth of every person. We accompany families on their journey of transformation, not by fixing them but by walking alongside them with love and respect. Here, kinship is our foundation — the idea that there is no “us and them,” only “us.”

Founded in 2002, Joshua Station has seen countless families enter our community having experienced poverty and other forms of trauma, and they emerge from “housing that heals” — we introduce this with these simple ABC’s:

A is for Advocacy: We skillfully support people who are engaged in their own healing and the healing of their neighbors.

B is for Beauty: We delight in the preciousness of every human person created in the image of God, and we create beautiful spaces for residents to thrive.

C is for Community: We build communities of hope and healing where people are seen and known, where both joy and sorrow can be shared, and where all are invited to contribute.

YOUR ROLE

01

Show up with love

Be fully present. Listen without judgment. Offer kindness without condition.

02

Cultivate compassion

See beyond stories of hardship to the courage and beauty within each person.

03

Practice radical acceptance

Hold space for people as they are, with no need to correct or advise.

04

Build Kinship

- Create a community where everyone belongs and is seen for their inherent goodness.

GUIDELINES FOR SERVING

01

Respect Privacy

Honor the dignity of each family's story by keeping their experiences confidential.

02

Be Consistent

Reliability creates trust. Show up when you say you will.

03

Listen Deeply

Sometimes the greatest gift you can give is your attention.

04

Stay Curious

Approach this work with curiosity, knowing you will learn as much as you give.

05

Maintain Healthy Boundaries

Engage with kindness and empathy, while also respecting your own limits and the professional nature of your role.

06

Avoid Burnout

Take care of your own well-being and seek balance. It's okay to step back when you need rest so you can continue serving with joy and energy.



VOLUNTEER OPPORTUNITIES

01

Babysitting

We need babysitting weekly while adult groups are happening, monthly during Townhall meetings and periodically for special events. This can typically be done as an individual, but sometimes 3-4 people are needed.

02

Community Dinner

Provide a meal on Thursdays for our entire community. This is best done as a group as it requires providing a meal for approximately 70-90 people. It also involves setting up and cleaning the space after dinner.

03

Front Desk

Be the welcoming face of Joshua Station by greeting visitors, answering phone calls, and assisting residents with basic questions or needs. Shifts are available weekdays between 9 AM-4 PM. Ideal for individuals who enjoy hospitality and organization.

04

Resident Volunteer

Resident volunteers live at Joshua Station with discounted rent and are immersed into community life. They share their own life stories, hopes, and struggles with fellow residents in mutual friendship. They contribute 10-15 hours per month in community service, typically while employed or in school.



VOLUNTEER OPPORTUNITIES

05

Special Events

Help us create memorable community events and fundraisers by assisting with planning, setup, décor, hospitality, and cleanup. Opportunities vary throughout the year and are perfect for creative problem-solvers who thrive in dynamic settings.

06

Spruce A Room

Help get a room ready for a new family to move in. This is best done as a group activity as it requires a fair amount of time and costs. This opportunity is more sporadic. We'll add you to our waitlist and will send you an email as soon as rooms are ready to be spruced.

07

Work Groups

If you are a skilled laborer or have unskilled enthusiasm, we have work for you! If you have a group of students, coworkers, or friends who want to get your hands dirty, we have opportunities from landscaping, power washing, deep cleaning, trash pick-up, moving furniture, etc. We also have plenty of opportunities for individuals as well!

08

Youth

We have many opportunities to work with youth. These include tutoring, summer camp/activities, weekend events, and reading buddies.



ARRIVING AT JOSHUA STATION:

- **Location:** Joshua Station, 2330 W. Mulberry Pl, Denver, CO 80204
- **Parking:** You may park in any designated parking spots within our Joshua Station parking lots (inside or outside) or the parking lot at our other building on Wyandot St. There is also street parking available around our buildings.
- **What to Wear:** Dress comfortably and modestly, keeping in mind that our community is diverse and family-focused.
- **What to Bring:** We encourage you to bring refillable water bottles, snacks, and any other materials you've been asked to prepare ahead of time.
- **Waivers:** Please ensure you've completed and submitted the volunteer waiver prior to your first shift. Our volunteer coordinator will send you copies of the appropriate waivers.
- **Checking In:** You will check in at the front desk at Joshua Station and ask for the volunteer coordinator. A volunteer leader from your group will be asked to sign in on the Visitor Log and turn in the required volunteer waivers upon arriving, unless they were emailed to the volunteer coordinator prior to your volunteer shift.



WE LOVE OUR
JOSHUA STATION VOLUNTEERS!



A FINAL WORD

In this work, we don't go to the margins to rescue anyone — we go so that the margins disappear. In your presence here, may you find your own transformation, as we become a community where everyone belongs. We're so grateful you're here.

**Contact: Kira Leefers,
Volunteer & Event Coordinator**

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For more information, please visit our website at **milehighmin.org** and follow us on social media:

@milehighmin



Help create housing that heals!